



Masseck
"Passionate about
customer relations "

“ **OUR CUSTOMERS ARE OUR
COMPANY’S STRENGTH,
LOOK AFTER THEM LIKE
FRIENDS AND KEEP THEM
FOR LIFE** ”

MASSECK’S TESTIMONIAL FROM SAUDEQUIP IN SENEGAL

MASSECK works in the after sales department in Saudequip a member of the JA Delmas network.

He has a very honourable mission in his profession, supporting customers in several stages of their business: planning maintenance, recommending parts and carefully monitoring orders.

Discover Masseck’s testimonial:

‘My mission is above all to make sure that the relationship I share with my customers is a privileged partnership so that the first company they think of when in need is ours, thanks to the quality and rapidity of the solutions we provide. ’

For me a customer is satisfied when they call you back just to say hello. This shows that we have fulfilled their needs on one hand and on the other that our relationship with them has even become ‘friendly’.