

**Issiaka**  
A source of energy



**SUCCESSFUL CUSTOMER  
RELATIONS ARE BUILT ON  
LISTENING AND SUPPORT.**



Issiaka supervises methods in the Component rebuild Center. He takes part in the innovative solutions that Manutention Africaine Mali, member of the JA Delmas network, offers their customers.

He uses his technical expertise and great people skills as he supports our customers providing advice and solutions to increase the performance of their equipment and facilitate maintenance. As part of his mission, Issiaka coordinates our customers and internal teams guaranteeing the machines' best performance and site profitability.

Issiaka says: Successful customer experience in our department is:

- Ensuring simplified and optimal technical communication about refurbishing solutions with our customers
- Guaranteeing reliable repairs and respecting maintenance deadlines
- Reassuring customers regarding the maintenance of their fleet of machines