

Ewa
Connecting continents



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**OUR MISSION IS A SUCCESS
WHEN WE STRENGTHEN
COOPERATION BETWEEN
BORDEAUX AND OUR AFRICAN
NETWORK**
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Ewa is an after sales service representative for Cat equipment customers. She is the main contact for her mining exploration customers.

Ewa is at the heart of relationships between customers and the JA Delmas African representations. She provides suitable spare part solutions and services to her customers.

Ewa's main aim is to meet her customers' needs for parts. As she fulfils her mission, she coordinates customer orders and spare part availability in our network's stock.

Ewa says: 'My mission is above all to make sure that:

Customers feel heard and understood.

They are convinced that we are doing everything we can to fulfil their request.

They have the most suitable solutions for their needs and budget.'