

## CENTRE DE FORMATION REGIONALE MATHIEU LINDOR



### > IVORY COAST

# A centre of excellence for technical training

The Mathieu Lindor Training Centre in Abidjan illustrates JA Delmas' ambition to enhance the skills of its employees.

**A** real symbol. With the inauguration of its Mathieu Lindor training centre on 18 October 2013 in Abidjan, JA Delmas has clearly demonstrated its desire to support all of its teams on their rise to the top. With a regional vocation, this centre will primarily provide technical training at advanced and expert level. Initial or basic level training will continue to be provided directly in each African Representation.

#### A centre of excellence

"The centre's mission is to be a place of excellence for technical training, including providing training for instructors and ensuring the homogeneity of materials and training equipment. This structure is also responsible for the management of training plans for all 1300 technicians in the network" confirms Bernard Pierre, head of the training centre. "Abidjan was the ideal place to accommodate this facility. The agency has sufficient space to accommodate trainees, allow testing of machinery and house a new workshop".

#### For satisfied customers

Technicians and users that are even better trained, to support the development of JA Delmas. "The maintenance of heavy equipment will emerge as one of the main challenges we will have to face in coming

years. With well-trained users and technicians, machines will have a much higher availability. This will allow our customers to carry out projects in the shortest possible time, thanks to a higher rate of availability of machinery", explains Joël Mikaelian, President of JA Delmas.

#### Mentoring

Everyone knows that being a maintenance technician on machinery has changed significantly in recent years and requires knowledge and skills that go well beyond mere technical expertise: skills in computing, specialist diagnostic software, and technical proficiency in English, will all be improved in Abidjan. As proof of the new impetus given to technical training, 400 technicians will receive support on these premises in 2014. "Theory will be backed up by practical training. In addition, one of the new features of our approach is the development of mentoring, led by Jean-Yves Vours. Mentors will be there to demonstrate how things should be done, and to validate and certify aptitude on the job. Mentoring is the new feature of our training approach" concludes Bernard Pierre.

#### Internal and external training

While the main aim is to support technicians in the JA Delmas network, the Mathieu Lindor

Centre will also be open to a wider public. It will serve as a contact point for the various schools and training organisations in West Africa, to facilitate the integration of young graduate technicians. The Regional Training Centre will also be open to customers, and will offer technical training for mechanics and driving courses for machine operators.

#### A tribute to Mathieu Lindor

The training centre in Abidjan is named after Mathieu Lindor : an opportunity to pay tribute to this former agent of JA Delmas technical training, who suffered an electric shock in an Abidjan hotel in 2010. Mathieu Lindor was a lover of Africa and the African people. With a natural passion for people, he knew how to listen, talk and share his knowledge and passion for a job well done. Mathieu was always ready to face any situation... except the last, the most unjust and most improbable, the one that stole his life. For his family, he is still living somewhere in Africa.