

Along with industry-leading performance, Cat® and MaK power solutions come with industry-leading support. With a global service network unmatched in the industry, you are always connected with an expert. You'll get the product support solution you need exactly when and where you need it, maximizing your uptime and profitability.

Simply call your local Cat or MaK Marine dealer. To find your nearest dealer, go to:

MARINE.CAT.COM
CATOILANDGASINFO.COM

Contact Details



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Your Local Cat Dealer Providing Deep Knowledge and Expertise Providing You With Power Solutions and Support



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Marine, Oil and Gas Support for Sub Saharan Africa

A Global Presence Providing Your Local Solution.



Wherever You Are – We Are There With You

To Help Increase Your Productivity, Reduce Costs and Manage Risks

Wherever the job takes you in the Gulf of Guinea or the Mozambique Channel, Caterpillar's local certified Dealer backed up by Caterpillar's global service network ensures that the parts and support you need are never out of reach. We understand the challenges our customers face in this highly competitive and challenging industry. Your local Dealer's goal is to help customers increase productivity, reduce cost and manage risk by providing professional technical support to meet all your power solutions onshore and offshore needs in Sub-Saharan Africa.

When Parts Availability Matters

We understand that fast and efficient parts delivery is essential to your business. To offer you the best guarantee of optimum availability of parts, Cat Dealers in Sub-Saharan Africa have comprehensive parts stores for all your spare parts needs; from maintenance to overhaul for new or Reman. Cat and MaK genuine parts come with a full year warranty offering you long term confidence.



If your business is under Customs duty exemption and does not require local content, a special offshore supply with delivery to your own logistic forwarder can be arranged.



Strong Dealer logistic capabilities supported by Caterpillar's strategically placed global parts centre ensures that you have what you need when you most need it.

The Best Repair Option

When it is time to perform an overhaul on your Cat equipment to give it a new life cycle, Cat Dealers are best positioned to work with you to offer you the optimum repair solution.



From in-frame to exchange units to top end and full overhauls in dedicated Rebuild Centres, your equipment will be rebuilt to original specifications by professionals with the know-how and experience to keep your power unit up to date.



Cat Dealer Component Rebuild Centres offer stringent contamination controls and quality and safety checks to ensure all rebuilt products meet original specifications. Your power unit is fully tested on load banks or dynamometers before returning to service providing you with total peace of mind and freedom to focus on your business.



Equipment Management Solutions - Proactively helps you manage your assets

A partnership with our Dealers in Sub-Saharan Africa means our customers have access to a full suite of services to help manage their fleet and support their power unit's entire life cycle. Cat Dealers offer a range of maintenance agreements, extended service coverage for preventive and corrective maintenance including condition-based monitoring to help manage your power solutions equipment. Several laboratories in Africa provide SOS Lab Analysis.



Condition monitoring is a comprehensive remote monitoring and asset management solution that helps customers make operation and maintenance decisions by using data from a customer's entire fleet of equipment to monitor and manage their power solution equipment. This proactive solution for your business enables you to stay one step ahead of your competitors by delivering to you vital information to maintain or boost productivity, detect problems, reduce costs and manage risks.

Field Service

Right People – Right Location – Right time, all the time



Our Sub-Saharan African Cat and MaK Marine Dealers have well-trained technicians dedicated to the Marine and Oil & Gas industry. Professional Service dealer technicians are qualified to assist you carry out onshore and offshore work to keep your business operation up and running. Engineers meet local safety certification and can be quickly mobilized offshore with the necessary medical certificates and survival training. No one will be closer and quicker to get to your work site than your local Cat Dealer.

Training

Staying Ahead Through Innovation and Training



Nothing stands still and our Sub-Saharan African Dealers ensure that their service engineers are familiar with the latest technical developments in order that problems are solved quickly and uptime is maximised. On-going training is our way to help your operation stay ahead. In Sub-Saharan Africa an extensive range of customized courses are available at our Cat Dealers training centres to help you run your equipment smarter, cheaper and safer. We are committed through on-going training to help your operators be the best and your business operation stay ahead.